ROS REAL
Realitäten Vermittlung

Information on the right of withdrawal and model withdrawal form

Information on the right of withdrawal under the Austrian Distance and Off-Premises Contracts Act (FAGG) – as of September 2026 – version WB-1 – English translation; the German version is legally binding

If you, as a consumer, concluded a brokerage contract with us exclusively by means of distance communication (for example via our website, by email or by telephone) or away from our business premises, you can withdraw from it – online at www.ros-real.at/en/withdrawal/, by email or by post.

INFORMATION ON THE RIGHT OF WITHDRAWAL

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period will expire after fourteen days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (ROS Realitäten Vermittlung OG, Kaiserstraße 14/9, 1070 Vienna, Austria, telephone +43 664 200 20 27, email ~~office@ros-real.at~~) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the model withdrawal form below, but it is not obligatory.

You can also exercise your right of withdrawal online at www.ros-real.at/en/withdrawal/ (form "Declare withdrawal"). If you use this online function, we will send you an acknowledgement of receipt on a durable medium (e.g. by email) without delay, containing information on the content of the withdrawal declaration and the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested us to begin the performance of our services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your withdrawal from this contract, in comparison with the full coverage of the contract.

EARLY EXPIRY

Your right of withdrawal expires once we have fully performed our service – for a brokerage contract, that is when the brokered transaction (purchase, lease, tenancy) has been validly concluded – provided that you previously expressly requested us to start work before the end of the withdrawal period and confirmed that you are aware that you lose your right of withdrawal once the contract has been fully performed.

MODEL WITHDRAWAL FORM

If you wish to withdraw from the contract, please complete this form and return it.

- To ROS Realitäten Vermittlung OG, Kaiserstraße 14/9, 1070 Vienna, Austria, email: office@ros-real.at
- I/We (*) hereby give notice that I/we (*) withdraw from my/our (*) contract for the provision of the following service (*): property brokerage for

PROPERTY NO. _____ ENQUIRY NO. _____

ORDERED ON (*)/RECEIVED ON (*) _____ DATE _____

NAME OF CONSUMER(S) _____

ADDRESS OF CONSUMER(S) _____

SIGNATURE OF CONSUMER(S) (ONLY IF THIS FORM IS NOTIFIED ON PAPER) _____

(*) Delete as appropriate.

Further rights of withdrawal

You can read more about your rights of withdrawal under § 30a KSchG (offer made on the day of the first viewing) and § 3a KSchG in our ~~broker information~~.